

Government Administration and Elections Committee Hearing Testimony
The Department of Information Technology
March 7, 2011

Senator Slossberg, Representative Morin and distinguished members of the Government Administration and Elections Committee, thank you for allowing me to testify today.

My name is Richard R. Bailey, Sr., and I am the Acting Chief Information Officer for the State of Connecticut.

I would like to add my support to Senate Bill 1010, "An Act Concerning the Transfer of Functions from the Departments of Public Works, Information Technology, Public Safety and Education and the Judicial Selection Commission to the Department of Administrative Services and Department of Construction Services."

I fully support Governor Malloy's proposed restructuring of DOIT under DAS, with the Agency IT managers joining their line agencies and the Information Technology (IT) policy group joining OPM. Governor Malloy's proposal separates the state's IT strategic initiatives from the tactical operations. In these difficult fiscal times streamlining the delivery of IT services is an important goal.

DOIT has established many procedures and processes such as IT Infrastructure Library (ITIL) which includes over 500 Standard Operating Procedures (SOPs) that bring transparency and enforces a project management discipline across IT projects to deliver services effectively and economically. DOIT leverages common solutions such as eLicensing, the Learning Management System, internet filtering and document management, to name a few.

As you may know, DOIT was created in 1997 for the purpose of outsourcing to a private vendor. This effort failed in 1999 and a year later the agency IT managers in the executive branch were moved to report directly to DOIT.

DOIT works collaboratively with agencies to meet their business needs with IT solutions. The business requirements of the state's agencies to drive what IT designs, builds and maintains. IT cannot drive this process and this will not change with the new organization.

The consolidating agencies share many common technical and business interests with DAS. We at DOIT look forward to working with DAS staff to establish an effective transition plan and organization to support Governor Malloy's goals. These changes do not affect the state's ability to meet the IT service mission.

Please let me know if you have any questions.